



Nurse Support Services: a suite of six support services (listed below) available for free to Critical Illness policyholders

- 1. Serious illness, disability or bereavement support:** professional advice and guidance around treatments and coping strategies, as well as practical help where appropriate.
- 2. Second medical opinion:** personal nurse advice around diagnosis and treatment with possibility for face-to-face appointments with UK-based consultants.
- 3. Mental Health support:** long-term support and guidance for mental health conditions - telephone counselling and therapy, as well as face-to-face sessions.
- 4. Carer support:** emotional and practical support specifically for carers.
- 5. Help at Home:** long-term advice and support (via phone / potential in home service) following a hospital stay.
- 6. Eldercare:** support and advice to keep elderly relatives safe, whether they live independently or within a residential facility.

Did you know?

Legal & General's GP24 service is available on all Critical Illness Cover plans for an additional monthly cost of £3.25. This service offers customers and their immediate family the following:

GP service: access to a GP via phone, app, webcam or face-to-face, whether at home or abroad, 365 day a year (24/7 via telephone, availability on other platforms varies).

Private Consultation Concierge Service: rapid access to private consultants, specialists and hospital facilities in the local area. Subsequent treatment costs may apply.

